

ISO/IEC 20000

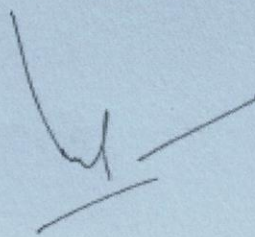
CERTIFICATE

Foundation Certificate in
IT Service Management
ACCORDING TO ISO/IEC 20000

Presented to:

Alberto Ciardelli

09-03-2010



M.R.B. van der Lande
CEO EXIN

2124208_20109812



Akademie

EXIN
Examination Institute for Information Science



EXIN