

This is to certify that  
**Ciardelli Alberto**

Has achieved the  
**ITIL® Intermediate certificate in IT  
Operational Support and Analysis**

Effective from **29 May 2017**

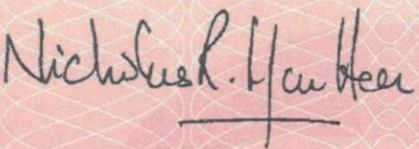
Expiry date **N/A**

Certificate number **04133825-01-8ACV**

Candidate number **2000635000**

Signature 

Peter Hepworth, CEO, AXELOS

Signature 

Nick Houlton, COO, APMG International

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.



This is to certify that  
**Ciardelli Alberto**

Has achieved the  
**ITIL® Intermediate certificate in IT  
Planning, Protection and Optimization**

Effective from **29 May 2017**

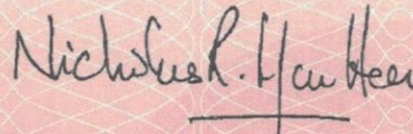
Expiry date **N/A**

Certificate number **04133752-01-V1Q8**

Candidate number **2000635001**

Signature 

Peter Hepworth, CEO, AXELOS

Signature 

Nick Houlton, COO, APMG International

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This is to certify that  
**Ciardelli Alberto**

Has achieved the  
**ITIL® Intermediate certificate in IT  
Release, Control and Validation**

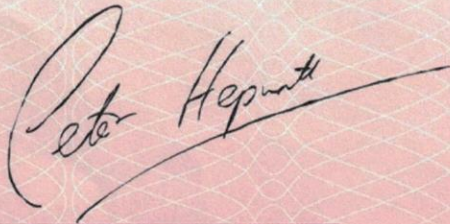
Effective from **05 June 2017**

Expiry date **N/A**

Certificate number **04135950-01-JNQF**

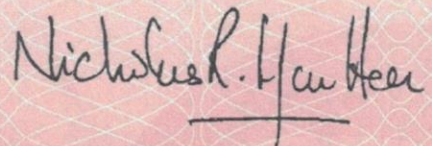
Candidate number **2000639058**

Signature



Peter Hepworth, CEO, AXELOS

Signature



Nick Houlton, COO, APMG International

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This is to certify that  
**Ciardelli Alberto**

Has achieved the  
**ITIL® Intermediate certificate in IT  
Service Offerings and Agreements**

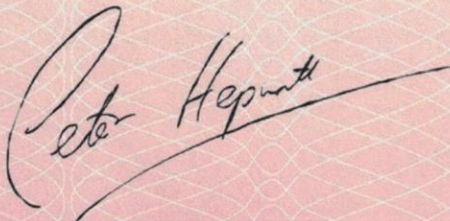
Effective from **05 June 2017**

Expiry date **N/A**

Certificate number **04136122-01-J6EQ**

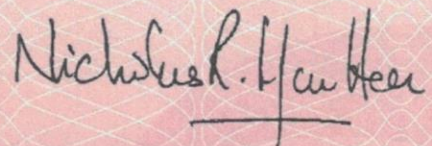
Candidate number **2000639060**

Signature



Peter Hepworth, CEO, AXELOS

Signature



Nick Houlton, COO, APMG International

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