

This is to certify that
Ciardelli Alberto

Has achieved the
**ITIL® Practitioner certificate in IT Service
Management**

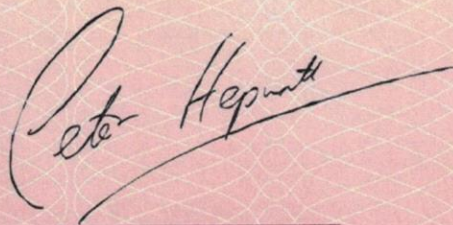
Effective from **24 May 2017**

Expiry date **N/A**

Certificate number **04134262-01-FKVQ**

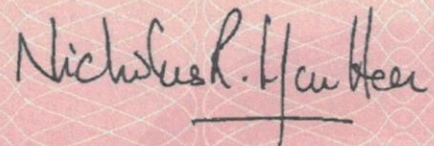
Candidate number **2000627447**

Signature



Peter Hepworth, CEO, AXELOS

Signature



Nick Houlton, COO, APMG International

This certificate remains the property of the issuing Examination Institute and shall be returned immediately upon request.