



# APMG International

THIS IS TO CERTIFY THAT

**Alberto Ciardelli**

QRP International  
Via Giuliani 10  
22100 Como  
Italy

IS AN

**ITIL®**

**Approved Trainer**

**Managing Across the Lifecycle**

MEETING STANDARDS

APMG/QMS/Approved Trainer Certification

as stated in the APMG Quality Management System.

EFFECTIVE DATE

**31 May 2017**

EXPIRY DATE

**31 December 2017**

REGISTRATION NUMBER

**ITILT895**

CERTIFICATE NUMBER

**04139592-01-7E4Q**

**Nick Houlton**  
**Chief Operating Officer**

This certificate remains the property of The APM Group Ltd and shall be returned immediately on request.  
The APM Group Limited, Sword House, Totteridge Road, High Wycombe, Buckinghamshire, HP13 6DG,  
England

Telephone +44 (0) 1494 452 450. Fax +44 (0) 1494 459 559. [www.apmg-international.com](http://www.apmg-international.com)  
Registered in England No 2861902

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**Approved Trainer**  
**Foundation**

MEETING STANDARDS  
APMG/QMS/Approved Trainer Certification  
as stated in the APMG Quality Management System.

EFFECTIVE DATE

**23 March 2016**

EXPIRY DATE

**22 March 2021**

REGISTRATION NUMBER

**ITILT895**

CERTIFICATE NUMBER

**03984056-01-8GXT**

**Nick Houlton**  
**Chief Operating Officer**

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