

APMG International

THIS IS TO CERTIFY THAT

Alberto Ciardelli

QRP International Via Giulini 10 22100 Como Italy

IS AN

ITIL®

Approved Trainer

Managing Across the Lifecycle

MEETING STANDARDS
APMG/QMS/Approved Trainer Certification
as stated in the APMG Quality Management System.

EFFECTIVE DATE

31 May 2017

EXPIRY DATE

31 December 2017

REGISTRATION NUMBER

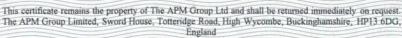
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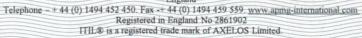
CERTIFICATE NUMBER

04139592-01-7E4Q

Nick Houlton

Chief Operating Officer









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ITIL®

Approved Trainer

Foundation

MEETING STANDARDS APMG/QMS/Approved Trainer Certification as stated in the APMG Quality Management System.

EFFECTIVE DATE

23 March 2016

EXPIRY DATE

22 March 2021

REGISTRATION NUMBER

ITIL T895

CERTIFICATE NUMBER

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03984056-01-8GXT

Nick Houlton

Chief Operating Officer



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